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Drivecommander

To whom it may concern,

Myself and my team at National Express German trains have been working with Nick and the software engineers at Drivecommander since June with a project that myself and my German colleague Daniel needed to overcome a potential issue of our drivers interaction with tablets we supply to report faults with tracks or the trains and used for notices and documents to our drivers.

We were drawn to working with Drivecommander because of our research on what was ready available on the market as our current software provider was unable to meet the timescale we had, but also we found the pricing structure extremely competitive.

Within the first working days we've found the team proactive and reactive to every single request, and from initial contact on Thursday they turned around a working prototype with us over the weekend to implement our own parameters, which enable our Group Head of Safety to sign the project off on the following Wednesday.

We have placed a current order to supply 200 software licenses, with an additional 50 units to be added in January 2020, Nick and his team have been extremely helpful, I can approve not only their software but also the manner in which they have dealt with every request.

Kind Regards

Chris Tibbetts
Interim Head of IT